

**MADISON COUNTY ROAD DEPARTMENT  
CLOSED CALL ANALYSIS  
OCTOBER 2024**

# Madison County Road Department

Reporting Dates 10/01/24 through 10/29/24

## Service Request Schedule Summary

### Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
42063	05/22/24 10/07/24 10/28/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 138.0 <b>S-to-C</b> 159.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bennett Center St	Center St District 3
Requesting for gravel on the driveway							
42072	05/23/24 10/08/24 10/28/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 138.0 <b>S-to-C</b> 158.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lockett, S Lottville Rd	Lottville Rd District 5
Culvert needs gravel on top of it when it rains it's muddy							
42513	07/17/24 10/21/24 10/28/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 96.0 <b>S-to-C</b> 103.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ackinson, Mike Burrell Rd	Burrell Rd District 5
Need culvert installed on new property							
42514	07/16/24 10/25/24 10/14/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 101.0 <b>S-to-C</b> 90.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Craig Oliver Rd	Oliver Rd District 1
Needs culb							
42517	07/17/24 10/25/24 10/28/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 100.0 <b>S-to-C</b> 103.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Smitheart, Pamela Stout Rd	Stout Rd District 4
Need culvert installed							
42630	08/05/24 10/11/24 10/28/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 67.0 <b>S-to-C</b> 84.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown Sycamore Ridge	Sycamore Ridge
Bad pot hole							
42633	08/05/24 10/11/24 10/28/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 67.0 <b>S-to-C</b> 84.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Allbritton, Susan Sycamore Ridge	Sycamore Ridge
Needs two potholes repaired near this address							

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42652	08/07/24 10/23/24 10/28/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 77.0 <b>S-to-C</b> 82.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Haralson, Demeka Simpson Dr	Simpson Dr District 4
				Need gravel on driveway [ BUS TURN AROUND ]			
42714	08/15/24 10/21/24 10/28/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 67.0 <b>S-to-C</b> 74.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Tracey Cecil Dr	Abernathy Rd District 4
				Need culvert repaired @ Private road Cecil Dr @.435 Abernathy Rd			
42718	08/16/24 10/03/24 10/28/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 48.0 <b>S-to-C</b> 73.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Grogan, Jennie Allard Rd	Allard Rd District 4
				Bad pot holes			
42722	08/16/24 10/03/24 10/28/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 48.0 <b>S-to-C</b> 73.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Grogan, Jennie Allard Rd	Allard Rd District 4
				Name: Jennie Grogan			
42725	08/16/24 10/18/24 10/28/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 73.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Smith, Michael Old Jackson Rd	Old Jackson Rd District 4
				Need culvert installed on new property			
42733	08/19/24 10/04/24 10/28/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 46.0 <b>S-to-C</b> 70.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Farr, Camille Oak Trail	Oak Trail District 1
				Pot hole in front of this address			
42764	08/23/24 10/28/24 10/28/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 66.0 <b>S-to-C</b> 66.0 <b>O-to-C</b>	Grading Medium Priority	Brown, Shirley Road Maintenance	Honeysucker Camden Rd	Camden Rd District 5
				Road needs grading			

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42770	08/26/24	<b>Request</b>	<b>Durations</b>	Pot Holes	Brown, Shirley	Porter	Johnson Ln
	10/01/24	<b>Schedule</b>	36.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Johnson Ln	District 4
	10/09/24	<b>Closed</b>	44.0 <b>O-to-C</b>	Need potholes repaired			
42773	08/26/24	<b>Request</b>	<b>Durations</b>	Culvert Installation	Brown, Shirley	Harris, Jerry	Gober Rd
	10/11/24	<b>Schedule</b>	46.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Gober Rd	District 5
	10/28/24	<b>Closed</b>	63.0 <b>O-to-C</b>	Need culvert installed on new property			
42819	08/29/24	<b>Request</b>	<b>Durations</b>	Pot Holes	Brown, Shirley	Johnson, Betty	Yandell Rd
	10/10/24	<b>Schedule</b>	42.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Yandell Rd	District 5
	10/28/24	<b>Closed</b>	60.0 <b>O-to-C</b>	Pot holes in front of this address			
42854	09/04/24	<b>Request</b>	<b>Durations</b>	Pot Holes	Brown, Shirley	Karen	Johnson Ln
	10/01/24	<b>Schedule</b>	27.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Johnson Ln	District 5
	10/09/24	<b>Closed</b>	35.0 <b>O-to-C</b>	Bad pot hole			
42872	09/06/24	<b>Request</b>	<b>Durations</b>	Gravel	Brown, Shirley	Robbins, Earnest	Robinson Rd
	10/09/24	<b>Schedule</b>	33.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Robinson Rd	District 4
	10/28/24	<b>Closed</b>	52.0 <b>O-to-C</b>	Need gravel on the culvert at both addresses			
42892	09/09/24	<b>Request</b>	<b>Durations</b>	Gravel	Brown, Shirley	Garner, Shirley	North Old Canton Rd
	10/15/24	<b>Schedule</b>	36.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	N Old Canton Rd	District 1
	10/23/24	<b>Closed</b>	44.0 <b>O-to-C</b>	Need gravel [ WHITE ROCKS ] on driveway			
42896	09/10/24	<b>Request</b>	<b>Durations</b>	Culvert Installation	Brown, Shirley	Burks, Sheqwanda	Acy Minter Rd
	10/10/24	<b>Schedule</b>	30.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Acy Minter Rd	District 5
	10/28/24	<b>Closed</b>	48.0 <b>O-to-C</b>	Need culvert installed on new property			

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42907	09/13/24 10/01/24 10/09/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 18.0 <b>S-to-C</b> 26.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Sanders Johnson Ln District 5
Bad pot hole, on this road and in front of this address						
42995	09/24/24 10/01/24 10/09/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 7.0 <b>S-to-C</b> 15.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Biggers, Reid Johnson Lane District 5
Name: Reid Biggers						
42999	09/25/24 10/11/24 10/23/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 16.0 <b>S-to-C</b> 28.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Presley, Bill Deweese Rd District 3
Need culvert installed [ 30ft culvert at the double gate ]						
43002	09/26/24 10/04/24 10/14/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 8.0 <b>S-to-C</b> 18.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Goolsby, Tyler Yandell Rd District 5
Need culvert installed on new property						
43033	09/30/24 10/01/24 10/14/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 1.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Morris Waldrop Ln District 4
Pot holes on road need to be filled. Please entire length of road						
43034	09/30/24 10/01/24 10/14/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 1.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Morris Waldrop Rd District 4
Pot holes need to be filled. Please check entire road.						
43053	10/02/24 10/04/24 10/29/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 2.0 <b>S-to-C</b> 27.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lee, Calvin Twin Lakes Dr District 1
Requesting for gravel at the end of driveway [ A BIG DROP OFF ]						

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43113	10/15/24	<b>Request</b>	Gravel	Brown, Shirley	Carson, Frezerica	Old Hwy 17
	10/18/24	<b>Schedule</b>	3.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Old Hwy 17
	10/28/24	<b>Closed</b>	13.0 <b>O-to-C</b>	Need gravel on culvert, culvert sinking in		
43127	10/18/24	<b>Request</b>	Pot Holes	Brown, Shirley	Waters, Shirley	Yandell Rd
	10/22/24	<b>Schedule</b>	4.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Yandell Rd
	10/28/24	<b>Closed</b>	10.0 <b>O-to-C</b>	Pot hole in front of this address at the end of driveway		

**Closed Requests: 30**  
**47.7 S-to-C Average Duration**  
**60.1 O-to-C Average Duration**

**Total Requests: 30**  
**47.7 S-to-C Average Duration**  
**60.1 O-to-C Average Duration**